

## Using KPIs to Manage Performance Training

Date	Time	Duration	Venue	CPD	Cost (Excl. VAT)PP
11th Mar, 2023	8:30 AM-11:30 AM	3 Hour(s)	Webinar, Zoom	1	1,500.00

### Course Overview

Using KPIs (Key Performance Indicators) is a great way to manage performance and keep track of the progress of any project or process. KPIs provide an objective measure of performance, and allow businesses to identify areas where improvement is needed and help them focus their resources on those areas. A few examples of KPIs that can be used to manage performance include customer satisfaction, time to complete tasks, quality of output, cost per unit and revenue per sale. By tracking and analysing these indicators, businesses are able to identify trends and problems in their performance, which can help them devise strategies to improve overall efficiency.

### Course Objectives

By the end of this program, participants will be able to;

- Understand what KPIs are, their misinterpretation and misapplication
- Appreciate why KPIs are necessary and beneficial to organizations
- Learn how to create relevant and effective KPIs from KRIs (CSF).
- Learn how to implement a KPI system successfully
- Effectively manage a KPI measurement system

### Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- Managers and supervisors responsible for team performance.
- Human Resource Managers
- HR Business Partners
- People Managers
- HR Executives

### Video Link(s)

Module Title	Video Link
Using KPIs to Manage Performance	<a href="https://www.youtube.com/watch?v=7DTUsXzGm5w">https://www.youtube.com/watch?v=7DTUsXzGm5w</a>

*Den PN Gathitu*

**CHRP. Den PN Gathitu**

**Secretary General**

**Academy of Certified Human Resource Professionals**

To; **PROFORMA INVOICE** **DATE: 30:01:2026**

QTY	DESCRIPTION	NET (KES)	VAT (KES)	GROSS (KES)
1	Using KPIs to Manage Performance	1,500.00	0.00	1,500.00
<b>GROSS (KES):</b> One Thousand Five Hundred				<b>1,500.00</b>

PARTICIPANT(S) DETAILS			
NO.	NAME	EMAIL ADDRESS	TELEPHONE

PAYMENT DETAILS		
<b>M-PESA Pay Bill No:</b> 247247   <b>Account No.:</b> 300245   <b>Amount:</b> KES 1,500.00		
BANK NAME	ACCOUNT NAME	ACCOUNT NUMBER
Equity Bank	Academy of Certified Human Resource Professionals Ltd	1 2 9 0 2 7 1 2 4 5 7 5 3
<b>Bank Branch:</b> Kenyatta Avenue		<b>Branch Code:</b> 129   <b>Swift Code:</b> EQBLKENA

FUNDING CONFIRMATION / TAX DETAILS	
I, the undersigned, confirm that funds are available for the above training.	
Name of Organization: .....	
Org. KRA PIN: ..... Org. Mobile No.: .....	
Confirmed By: ..... Position: .....	
Signature: ..... Date & Stamp: .....	

NOTE THAT:
1. Only those Delegates whose fees have been paid in full will be allowed to the event
2. Send a scanned copy of the duly completed Nomination Form to <a href="mailto:admin@achrp.org">admin@achrp.org</a>
The above training Cost does not include Transport & Accommodation