Academy of Certified Human Resource Professionals,
Regus Suites, I&M Tower, 15th Floor, Kenyatta Avenue,
P. O. Box 18582 - 00100, Nairobi, Kenya.
+254 700 722 522 | +254 722 300 245
admin@achrp.org | https://achrp.org

IHRM: C00259 NITA: NITA/TRN/1234

HR COUNSELLING SKILLS TRAINING

Date	Time	Duration	Venue	CPD	Cost (EXcl. VAT)
16th - 17th Feb, 2023	8:30 AM-11:30 AM	2 Day(s)	Webinar, Zoom	2	2,000.00

Course Overview

The HR function is at the forefront when it comes to employee grievances and personal issues of employees. The traditional role of HR was perceived largely as a function that drives the recruitment and onboarding activities. But over a period of time the role has evolved, and HR professionals are often seen as workplace counsellors. Increasingly, more and more HR professionals are learning counselling skills that can help better engage employees who have problems. The counselling process is all about giving a safe and confidential platform to employees where they can talk about their issues that are hindering them from performing to the best of their abilities or skills. Organizations are emphasizing on de-stressed employees in order to boost productivity. Counselling also helps employees to maintain a healthy work life balance.

Course Objectives

By the end of this program, participants will be able to;

- Increase the productivity of employees and their confidence about the work.
- Help employees and show how much the organization cares for them.
- Understand common employee problems
- Develop Counselling Skills.
- Apply counselling skills at the workplace for various work aspects.
- Understand Ethics in Counselling
- Understand Emerging Issues in Counselling

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- Human Resource Managers
- HR Officers
- People Managers
- HR Executives

Video Link(s)

Module Title	Video Link
HR Counselling Skills ~ Part 1	https://www.youtube.com/watch?v=FAGOsB8BQds
HR Counselling Skills ~ Part 2	https://www.youtube.com/watch?v=OXR3_99tEtM

CHRP. Den PN Gathitu
Secretary General
Academy of Certified Human Resource Professionals